

SAFETY ON THE LINE

A service of the NASA KSC Safety and Mission Assurance Directorate

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"Life's challenges are not supposed to paralyze you, they're supposed to help you discover who you are."

- Bernice Johnson Reagon

NASA SAFETY REPORTING SYSTEM (NSRS)

The NASA Safety Reporting System was established in the late 1980's as a mechanism for NASA or contractor employees to anonymously report any concern that they believed could affect the safety of personnel, a mission, or an operation. The NSRS supplements standard safety reporting channels (supervisors, contractor or NASA safety organization, etc.). Consequently, **all employees are encouraged to use the standard safety reporting mechanisms available at their work sites to initially report safety concerns.** However, the NSRS is available, if, after reporting a safety concern at the local level



- (1) No action is taken on the reported concern.
- (2) An individual is dissatisfied with the action taken.
- (3) Extenuating circumstances, such as fear of reprisals, prevents an individual from using standard reporting channels.

A NASA or contractor employee completes a pre-addressed standard reporting form and drops it in the mail. The form goes to Research Planning, Inc. (RPI), in Falls Church, VA, who is under contract to administer the NSRS for NASA. The RPI NSRS Team summarizes the reported concern, removes the identification strip containing name, address and phone number of originator, and forwards the report for investigation to the NASA HQ NSRS Chairman. The identification strip is returned to the originator to protect his/her identity. The NSRS Chairman then assigns an action to the appropriate Technical Advisory Group (TAG) chairperson at the proper Center for resolution and response. If the HQ NSRS Chairman agrees with the response and corrective action, the report is closed. If the response is not considered adequate, it is elevated to the level required to resolve the matter.

The NSRS ensures confidentiality of the person reporting the safety concerns. Timely resolution of actual or potential problems is the highest priority. Pre-addressed, postage-paid NSRS forms are available at several KSC facilities and many contractor sites. There is also an electronic copy of the form and further information at the following web site : <http://www.hq.nasa.gov/office/codeq/nsrsindx.htm>



For additional NSRS forms or more information on the NSRS, please contact:
Lisa Colloredo
KSC Chairperson, NSRS Technical Advisory Group
867-3983, Mail code: EC-E, e-mail address: lisa.colloredo-1@ksc.nasa.gov



SAFETYTALKS



A new web site allows NASA KSC employees to have their own Safety Meetings on various topics creating a safer work environment for everyone. This tool is called "Safety Smart". It is available by opening your web browser, typing in **Safetytalks** in the location box, and hitting the return or enter key. Use your own User Name and Password when prompted. This gives everyone the opportunity to take **safety** to your fellow workers.

(Contact Tom Dryer in the NASA Industrial office at 867-4602 for more information)



Do you have questions, comments, or an article you would like to submit? Contact Marguerite or Alan at 867-3473/4611, fax number 867-3583, mail code EC-H3 or e-mail them at "Safety on the Line" found in your global address list. Safety on the Line is also on the Web. Go to the KSC home page, then click on KSC internal page, then find us under NASA/KSC news.